

Wings Over Pittsburgh Airshow, See pg. 4

911th Vision

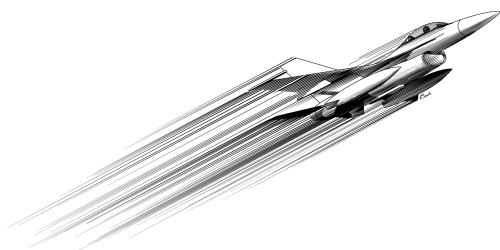
"The best trained and most valued wing in the U.S. Air Force...effective in peace, ready for war."

Flyover

911th Airlift Wing
Air Force Reserve Command
Pittsburgh International Airport

July 2001
Vol. 40 No. 07

THE NEED FOR SPEED



By Master Sgt. Cathleen Snow
Editor

How would like to get your hands on a high performance, maneuverable, 30 million dollar vehicle that can travel 1,500 miles per hour and withstand the force of nine Gs (nine times the force of gravity)?

Coming this July 7-8 is the 2nd Annual Wings Over Pittsburgh Airshow. In addition to being up close and personal with an F-16 Fighting Falcon, like the one mentioned above, you'll get a high-speed taste of some of the jet's powerful maneuvers.

The 911th is hosting the 2-day multi-service event, but has joined forces with other branches of the military to bring you, up close and personal, what you can only see in a Hollywood flick. This year's airshow will be a buffet of military interaction, in the sky and on the ground. Here are some of the highlights:

- * The Marine Silent Corps Drill Team and the Air Force Drill Team. They're sure to be showstoppers!
- * An Air Force F-4 Phantom. Phantom menace?
- * A Navy Seal Helo Fastline Demo.

Spouses take flight



Photo by Airman 1st Class LaVonne Johnson

Chelsea Sargent (wife of Capt. Chuck Sargent) and Pam Knox (wife of Maj. Ben Knox) sit tight on the flight deck of a C-130 Hercules while their husbands take flight during Spouses day, Saturday June 2. As the military mission of our men and women in uniform grows more complex, their spouses have made countless personal sacrifices to support the Armed Forces. After a flight, a Fire Arms Training Simulator demonstration, and a base tour, spouses were invited to attend the Military Ball.

Afterward dare to look a Navy Seal in the eye.

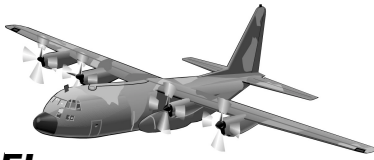
- * Jumper's Galore!
- * Fun stuff for the kids too! They can get their own dog tags, explore a maze of aircraft, and ride in a simulator.

In addition to a mix of the latest and greatest military aircraft of today, war birds of the past will take you on a historical journey of our nation's

defense. Let's salute the heroes of the past as we recognize 2001 as being the 50th anniversary of the Korean War. A "Salute to the Commonwealth," of Pennsylvania is in store being the theme of this year's Wings Over Pittsburgh airshow.

The airshow hotline is (412) 474-8501 or visit the airshow website at www.wingsoverpittsburgh.com

AIRSHOW CONTINUED, SEE PG. 4



Flyover

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911th Communications Flight

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Ms. Coleen Czachowski

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Editorial content and photographs provided by 911th Airlift Wing, Public Affairs, Pittsburgh International Airport Air Reserve Station, 2475 Defense Ave., Coraopolis, PA 15108-4403. 911th AW web page address:

<http://www.afrc.af.mil/911aw>

Commentary



Commander's Corner 2nd Air show

By Col. Baxter Lane
Wing Commander

The air show is coming! Once again we are hosting the Wings Over Pittsburgh air show.

We will be opening our base to the public on July 6, 7, and 8 for all to come out and see today's military at its best.

It is a great opportunity to showcase what we do and to thank the people of the local community for the support they give us. Wings Over Pittsburgh is a total force effort. Army, Navy, Air Force, Marines, and Coast Guard units from around western Pennsylvania are providing displays and manpower to tell our combined story.

The weekend festivities start on Friday, July 6 with bosses' day. It will include visits to the control tower at the airport and a trip out to the drop zone to see actual heavy equipment airdrops.

Your boss needs to know what your reserve career is all about and why he or she is such an important part in enabling us to meet this wing's military commitments.

They will also get behind the scene view of final preparations for the events on Saturday and Sunday as the

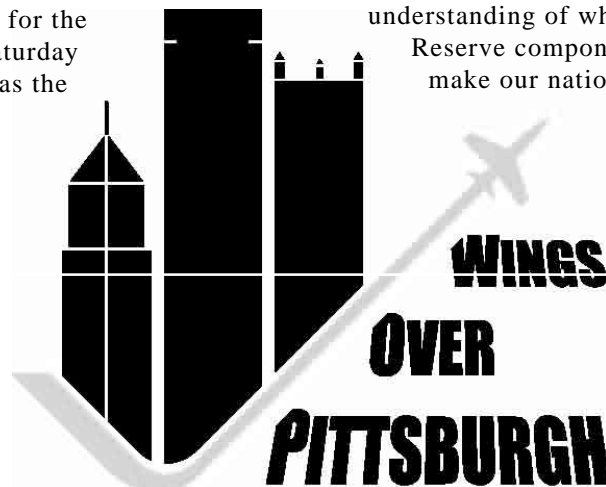
aircraft arrive and displays get set up.

The gates are open from 9a.m. - 5 p.m. both Saturday and Sunday for the general public. We expect over 120,000 people this year. The program has expanded from last year, with a stronger emphasis on fighter aircraft demonstrations. As with last year's program, the most important element of the day's activities is you - reaching out to everyone you see to tell your story, helping them understand why you are so proud to be part of this unit and to represent them by serving your country in uniform.

I also hope your families will be able to come out and enjoy the day. They are full partners in this adventure we call a reserve career. Their support is essential. It is important for them to see and feel the gratitude of our guests for what you do as a reservist. What we do here is important and does make a difference.

At the end of the day our guests will have had a truly memorable experience. They will talk about the Wings Over Pittsburgh Air Show and you for the 12 months until next year's air show. And, they will have a better understanding of what the

Reserve component does to make our nation safe.



Artwork by Senior Airman Jeremy Caskey

Measuring greatness

Wing Performance Indicator Metrics

By Denny Weber
Wing Performance Planning

Like many federal organizations, the 911th Airlift Wing was in information overload. There seemed to be no process to sort through the huge amount of data we were collecting and get relevant performance information to decision makers.

APPROACH

To approach this opportunity, Wing Commander Col. Baxter Lane chartered a team to resolve the frustrating challenge of relating the data being collected to our mission essential tasks. We focused on two things inherent to our success, mission and communications. We wanted to take advantage of our organizations network capability to focus on our assigned mission essential task List (METL) assigned by higher headquarters, and link, through our existing communications infrastructure, to the information collected to measure how well we were performing each mission essential task.

EXECUTION

After our Col. Lane defined his requirements to integrate METLs and metrics, we formed a team from a natural working group. Our original wing metrics team had the skills needed to develop a system to relate mission essential tasks to the members of the wing.

Our systems and data management members analyzed the needs expressed by key leaders and supervisors, and developed a user-friendly method for presenting results with metrics, using resident technology, the off-the-shelf,

familiar Windows-based Microsoft Office(r) Suite. Metrics users were taught the basic performance indicators template, either one-on-one or in classes, and contributed to improvement of the wing performance indicator metric presentation. Once they contributed to development of the performance indicator process and reported the performance of the tasks, they were responsible for, on the wing performance indicators net, they became members of the wing metrics team!



We started development of the system in October 1999, launched it formally in March 2000, and by January of this year, we had directly linked the metrics to our annual performance plan, with all members of the wing permitted access to results information. The Wing Commander has actively promoted the wing metrics process to unit leadership, peer organizations, and higher headquarters, including the Air Force Reserve Command and the United States Air Force, as well as several key civilian organizations.

RESULTS

Wing members now know what their METLs are and what the current status is. Commanders now monitor results of daily business, correcting task deviations and

improving performance promptly instead of reacting to "old news." Our wing metrics eliminated extraneous information and drives a sense of prioritization toward our key processes and how we are performing our mission essential tasks.

We are now tracking 25 wing mission essential tasks real time, and have increased the time available for productive training. In addition, we have added a performance indicators plus option, allowing users to customize their performance indicators to uniquely represent their work function and add supportive information, such as activity schedules and training requirements.

Our improvements have only cost the unit limited additional time to develop the network, with no additional funding, as we employed in-place software, hardware and people. To date, we have a return on investment of 5.3:1, with a potential cost savings of \$1.3 million since October 1999.

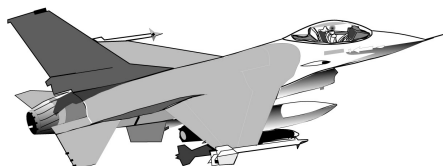
We have developed a user guide and a "METLs to Metrics" course, and shared our success with other military units and civilian organizations. Several peer units are now using wing metrics to track their performance. HQ Air Force Reserve Command (AFRC) is considering using our metrics system for tracking quarterly METL results command-wide.

Metrics are a way to focus on strategic goals and communicate, on a daily basis, how well tasks are being performed to meet those goals.

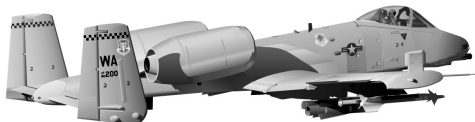
Feature

The Need for Speed

Wings Over Pittsburgh

F-16 Fighting Falcon

F-16 multi-mission fighters were deployed to the Persian Gulf in support of Operation Desert Storm, where more sorties were flown than with any other aircraft. These fighters were used to attack airfields, military production facilities, SCUD missile sites and a variety of other targets.

A-10 Thunderbolt

The A-10 Thunderbolt II is the first Air Force aircraft specially designed for close air support of ground forces. They are simple, effective and survivable aircraft of twin-engine jet aircraft that can be used against all ground targets including tanks and other armored vehicles.

**KIDS
ACTIVITIES**

FACE PAINTING

DOG TAGS

ID CARDS

GYMNASTICS BUS

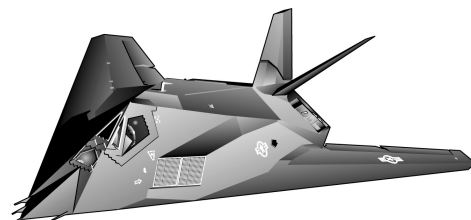
MICRO REALITY

STOCK CAR

RACING

Other stuff

Rock climbing wall, U.S. Army tanks & Humvee, Marine Corps Silent Drill Team, Flight Simulator, and more...

**C-130 Hercules****July 7-8****FREE****admission****& parking****9a.m. to 5 p.m.****both days****F-117 Nighthawk**

The F-117 nighthawk is the world's first operational aircraft designed to exploit low-observable stealth technology.

Cobra

The AH-1 Cobra is a two-place, tandem seat (pilot in rear; co-pilot/gunner in front) attack helicopter powered by a single gas turbine engine. The Cobra's primary missions include anti-armor, armed escort, and reconnaissance. First fielded during the "Vietnam War, the Cobras has been repeatedly modified.



Miner makes major mark

By Master Sgt. Cathleen Snow
Editor

When it comes to, 1st Lt. Steve Miner, the new wing executive officer, "What you see is what you get," says Maj. Robert Bloor, 911th Security Forces Squadron operations officer, "He looks sharp because he is sharp."

A former enlisted member of security forces and a law enforcement professional, Miner brings a wealth of prior experience to the command.

"It's working very well," says Wing Commander Col. Baxter Lane, "He is putting his mark on the job. He has a sense of how important attention to detail is and the ability to look at a situation from different angles."

Miner says, "I'm an extension of Col. Lane's focus. My goal is to represent the wing as it should be represented."

The Wing Commander said he values Miner's diversity. "His experience as a prior enlisted member has given him insight from an enlisted perspective on what a commander ought to be and he helps me communicate to all especially the junior enlisted."

Miner enlisted into the Air Force 14 years ago. After 6 weeks of basic military training then another 10 weeks learning ground combat skills including a week long machine gunners course to train in the chosen security police field, the young no-striper received orders to Alaska where he spent the next four years.

"When you're an airman basic as a close-boundary sentry guarding the perimeter of a base in two feet of snow for 8 hours, you learn perseverance," said Miner.

Miner bulletproofed his career path by aiming for education. By the end of his four-year tour he finished enough college to be considered a sophomore at the University of Anchorage.

"I've always been a big believer in, 'The most important thing you can do is to take care of today and tomorrow will take care of itself,'" said Miner who's wearing a starched baddle dress uniform with intense creases that point to his attention to details.

After his Alaskan tour, he went back home to Columbiana, Ohio where he continued his formal education eventually earning his Bachelor's of Arts degree in Business and Personnel Management from Malone College.

While attending night classes his law enforcement career shot up. He was hired as an investigator for Child Protection Services from 1992-95. He worked in the abuse unit investigating sexual abuse cases.

"You see the darker side of life," said Miner, "When you work jobs like that you have to draw on knowing that



1st Lt. Steven Miner

you're making an impact because not a lot of people like you when you're confronting them on very difficult issues."

Miner soon climbed the pay scale ladder to become a probation officer where he came in contact with Maj. Bloor, his former Reserve commanding officer who was the police captain in East Liverpool, Ohio. "It's not surprising to me that Steve moves on and does what he does today. There are a lot of outstanding performers in security forces because their common day activity is above the norm."

"They're not just police anymore, they're air base defenders. It's a hard driven thing because of the physical and mental foxholes. That mind set lives in the SFS and Steve's a prime example," said Bloor.

His next arresting career moved him to the federal prison system as a case manager. "In the prison it was like having your office in your probationers bedroom."

"Violence and physical altercations are the reality of the environment for any law enforcement professional. You go to work in an environment that has a crime rate of 100%," said Miner who seems laid back with an edge.

Around the same time he earned his commission becoming a medical services officer in the Reserve. A couple of years later (April 1999) he moved over to the transportation flight becoming the officer in charge. "I went from being a manager of resources and programs to a

MINER CONTINUED, SEE PG. 7

News

Billeting facts for newcomers

By Airman 1st Class LaVonne Johnson
Public affairs reporter

Welcome to the 911th Airlift Wing! Thanks for traveling long distance to serve with us. Knowing the following facts about lodging should help reduce stress related to being a newcomer.

"This base is like a family," said Lydia Sturgeon, assistant housing manager at the 911th Hospitality Inn.

"You see the same people time after time. It's not only a job, it's like looking up and seeing a friend," said Sturgeon who has been employed with billeting 15 years.

First, at time of check-in, you must have a copy of orders authorizing active duty training or active duty tour (Form 938 or Form 4008), said Sturgeon. Also, you must present a valid military identification card and a form of payment if applicable, she said.

The only lodging you don't pay for is the monthly unit training assembly, Sturgeon said.

When you pay for active duty assignments, you fill out a travel voucher to get reimbursed from your unit.

Remember to check-out then check-in again if UTA follows another assignment.

Currently, the lodging cost per night is \$14.50, said Sturgeon, "but it is to increase in the near future, she said.

Make sure you sign the billeting roster in your orderly room each month so a reservation can be made for the next UTA, said Lori A. Kuppinger, desk clerk at billeting.

The rooms are filled on a first-come first-serve basis, said Kuppinger. Once full, you are sent off base for lodging and billeting pays for it, she said.

The rooms are double occupancy except for E-7 and above, said Kuppinger.

You share the community restrooms unless you



Bavarian style Billeting at the 911th

have a room with a private bath.

Check-out is at noon, except on UTA Sunday for primary drill when check-out is at 5 p.m., said Kuppinger.

The check-out late fee is the same price as one day lodging, said Kuppinger.

Phone calls to 800 numbers made from your room are 35 cents per call, said Kuppinger. Long distance calls are added to your bill, she said.

If you want to bring your spouse, check with billeting for applicable information.

Finally, please remember that billeting personnel can not accept gratuities, said Sturgeon.

"Treat this base with pride and respect," said Sturgeon.

"It's pleasant and convenient to stay here," said Maj. Cyril R. Caldwell, flight nurse with the Aero-medical Evacuation Squadron here. "The rooms are adequate," said Caldwell who has been lodging at billeting since June 1990.

Please call 412-474-8230 or 8805 or 8229 to make a reservation or confirm your reservation.

Enjoy your stay!

Air Force Association holds annual membership drive

WASHINGTON - The Air Force Association is conducting an annual, nationwide membership drive.

The theme for the 2001 membership drive is "AFA and You: Assuring America's Aerospace Excellence." Membership in AFA is authorized under the Department of Defense Joint Ethics Regulation.

Participation in AFA, like other professional military associations such as the Air Force Sergeants'

Association, the Reserve Officers Association, and The Retired Officer Association, is a personal choice and voluntary. These associations exist to promote the development of military professions.

Service members and civilian employees in Air Force Reserve Command can learn more about AFA and what its membership offers from an AFA point of contact in their unit. (AFRC News Service)

Club serves up a "host" of entertainment

By Airman 1st Class LaVonne Johnson
Public affairs reporter

Looking for a place to wind down after a unit training assembly day of work? One of our own will DJ the night away just for you.

The 911th Airlift Wing Club will have unit featured entertainment nights, said Carol Pirro, the civilian representative for the club advisory board.

Three UTA Saturdays are already scheduled for nights of fun, said Pirro.

During the August UTA, the 911th Aeromedical Staging Squadron will host a M.A.S.H party. Master Sgt. Mike Maher, the 911th Services Squadron first sergeant, will DJ a tropical theme. Luau!

The 911th Civil Engineering Squadron will host the September UTA. Tech. Sgt. Tom Warner, heavy equipment operator, CES, will DJ. This is the night for karaoke.

Maher strikes again as the DJ in November. Services will host the night. The Halloween theme

will prevail.

If you are interested in having your unit host a night at the club or need additional information, call Pirro at (412) 474-8519. Your initiative can brighten the night for your fellow comrades.

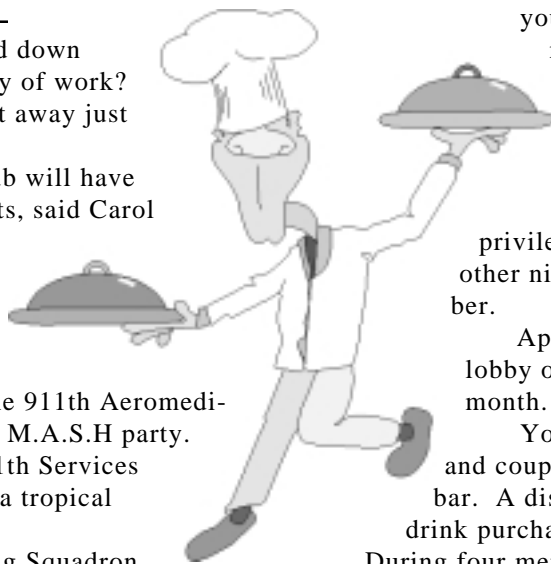
In addition, enjoy membership privileges during these nights and other nights by becoming a club member.

Applications are available in the lobby of the club. Dues are \$4 per month.

You will receive a club calendar and coupons worth \$2 per month at the bar. A discount will be given for each drink purchased.

During four membership nights per year, members receive a free meal. Also, members get a birthday meal worth \$9.50 during the month of their birthday.

To get details on club membership, contact Club Manager Elaine Meredith at (412) 474-8227.



MINER CONTINUED FROM PG. 5

manager of resources and people. The most important thing everyone needs to realize in leadership is that people are the ones who make things happen. They are the resource," said Miner with a broad grin making him easy to believe.

Miner's goal is to always be full-time with the military service. He's always enjoyed the military's structure and purpose. "I think I have the ability to communicate with different people and different organizations. If there was anything commensurate with my past experiences, it would be the ability to work with all levels of government."

Although Miner is a major player in the command, he misses law enforcement. "I enjoyed the unknown, it was an environment where you controlled nothing and had to react to everything," he said.

Miner says he's a party neutral student of politics, but likes a spirited debate. And he's a firm believer in what Gen. Colin Powell says, "Never let your ego get so close to your position that when your position goes, your ego goes with it."

He's married to Carrie and they have two sons, Austin, 5 and Noah, 2.

"No matter what you do you're ultimately dealing with people, when you've dealt with them at their worst, it's rewarding when you deal with them at their best," he said.

Obituary

David Gladman was pilot, and a Desert Storm veteran

Lieutenant Colonel David B. Gladman, a C-130 aircraft pilot with the 911th Airlift Wing since 1999, passed away in early June near Canton, Ohio. He had been assigned earlier in his career with the 910th Airlift Wing, Youngstown Air Reserve Station, Ohio.

Born Nov. 1, 1957, Gladman was a graduate of the U.S. Air Force Academy. He served more than 20 years in the U.S. Air Force on active duty and as a member of the Air Force Reserve Command, including overseas duty in Operations Desert Shield/Desert Storm.

His decorations include the Air Medal, Meritorious Service Medal, Air Force Commendation Medal, Air Defense Forces Expeditionary Medal, Combat Readiness Medal, Humanitarian Service Medal, National Defense Service Medal and numerous other awards for service and special achievement.

He is survived by his mother, Thelma Gladman, of Tippicanoe, Ohio and four brothers and three sisters. Services were held June 10 at the Brownsville Christian Church, Deersville, Ohio.

Spotlight



Senior Airman
Jerri Beebe

Name: Senior Airman Jerri Beebe
Organization: maintenance squadron
Job: information manager
Job scope: Whatever
Most rewarding job aspect: Helping people
Hometown: Wintersville, Ohio
Hobbies: Boating, fishing, and traveling
Favorite food: Pizza
Favorite TV show: "Frazier" because it's funny
Who'd play you in a movie: Sharon Stone
Favorite saying: Is there a need to know?
If I wasn't working right now, I'd be... shopping!

UTA Schedule

July 7-8	Aug. 25-26
Sept. 8-9	Oct. 13-14
Nov. 3-4	Dec. 1-2

July payday is the 17th

From the blotter

Just a reminder, the DD Form 2220 (base decal) issued from pass and I.D. is to be permanently attached to the vehicle it was registered to. The decal will be placed on the windshield in the lower left corner at the conventional four wheeled vehicles, facing upright.

Motorcycles will display a decal on a conspicuous front facing surface, such as on the left shock absorber or the front fender.

A message from your resource protection manager Gerald Wallace

Finance

The base Metric website now has a Travel Handbook which has valuable tips on how to complete a travel voucher. Some examples are: Approval of After-the-Fact Expenses, How to complete a simple Travel Voucher, Information on Meals and Per Diem, Rental Cars.

Jewelry Found

If you think you may have lost a ring on base, call 8188 to give a description and claim it.

Force Protection Tip

If you are traveling out of the country this summer, remember some of these tips when staying at a hotel: Do not give your room number to strangers, Choose an inside hotel room if you can, Sleep away from street side windows, Leave the lights on when the room is vacant, Pull curtains for privacy and security, Arrange knock signals with family or co-workers, Answer telephone with "Hello" never name and rank!, Always lock your door when you leave your room, If confronted, have a plan of action ready, Occasionally exit/enter through the rear entrance of your hotel, Keep room keys in your possession at all times!


A message from Tech. Sgt. Robert Holland, 911th Security Forces Squadron

Distinguished Graduate

Master Sgt. Michael Todd, 911th Operations Group, is a distinguished graduate from the Personnel Apprentice Course.

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 CORAOPOLIS PA 15108-4403

OFFICIAL BUSINESS

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High-Year-Tenure Extensions

ROBINS AIR FORCE BASE, Ga. - Reservists with a high-year-of-tenure date between June 1, 2001, and Dec. 31, 2002, may request an extension of their enlistment in the Selected Reserve.

They have until Aug. 31, 2001, to obtain their wing commander's recommendation.

Military personnel officials here said Air Force Reserve Command is offering the temporary exception to policy so it can attain mission and end-strength objectives.

Military personnel flights have more information about HYT extensions. (AFRC News Service)